Now you see us. Now you don't.

Sales, N

<table>
<thead>
<tr>
<th>Title</th>
<th>Now you see us. Now you don't.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authors</td>
<td>Sales, N</td>
</tr>
<tr>
<td>Type</td>
<td>Conference or Workshop Item</td>
</tr>
<tr>
<td>URL</td>
<td>This version is available at: <a href="http://usir.salford.ac.uk/34313/">http://usir.salford.ac.uk/34313/</a></td>
</tr>
<tr>
<td>Published Date</td>
<td>2015</td>
</tr>
</tbody>
</table>

USIR is a digital collection of the research output of the University of Salford. Where copyright permits, full text material held in the repository is made freely available online and can be read, downloaded and copied for non-commercial private study or research purposes. Please check the manuscript for any further copyright restrictions.

For more information, including our policy and submission procedure, please contact the Repository Team at: usir@salford.ac.uk.
“I’ve just been to my Library induction and I don’t even know where the books are!”

Focused information delivery via Skills for Learning website and social media

**Pre-arrival**: passwords, reading lists, VLE & email support

**Week 5/6**: finding resources advice

**Week 9-12**: referencing & e-submission support

**Introduce** Library to Schools (3 mins)

**Market** training & online support

**Signpost** Skills for Learning Website

**Promote** YouTube, Twitter & blog

**Highlight** support at key times

**Foster** independent learning

**Empower** students to learn when they require new skills

Sept 2014-March 2015

166 skills sessions offered:
- Library tours
- Discovery system searching
- Finding academic information
- IT@Salford & e-submission

476 attendees
27039 online interactions

**Offer** online pre-arrival diagnostic skills test to signpost online training

**Launch** library based self service training to locate physical items

**Remodel** insitu training, promoting academic searching

**Offer** training weeks 0-2, 5/6 & 9/10

Increase online interactions